



General Frequently Asked Questions About KHPS



What is the earliest my child can come to school each morning?

Teachers are on duty in the playground from 8:30 am each morning. Please do not bring your child to school any earlier, as there is no supervision before this time. For Intensive French before school and other private lessons/rehearsals on school grounds, please contact the coordinator of the program for their start times and locations. In such cases, KHPS Department of Education teachers do not supervise those activities.

What happens on wet weather days?

If it is raining at recess or lunchtime, students stay in their classrooms, where they are supervised by a teacher. On rainy mornings, supervision begins at 8:30 am as usual, and students go into their classrooms at this time.

What if I need to drop my child off before 8:30 am or can't pick them up by 3:00 pm?

We understand that parents have busy schedules. Our school offers an on-site Before and After School Care service to support families.

- **Before School Care:** 7:00 am - 9:00 am
- **After School Care:** 3:00 pm - 6:00 pm
The service is run by Primary OSHCare.

What if my child is late to school?

If your child arrives after 9:00 am, please accompany them to the office to collect a late note. If they arrive at class without a late note, they will be sent back to the office to collect one.

As per Department of Education Policy, a reasonable explanation for the late arrival must be provided by the parent. We encourage families to make punctuality a priority, as it sets the foundation for good habits moving forward.

What if my child is sick?

If your child is unwell, they should stay home until they are no longer showing symptoms that could be spread to others. When they are ready to return to school, please provide a valid explanation for their absence through The Sentral Parent Portal, by email, or by sending a note to the teacher.

What do I need to do if my child has a medical condition and/or allergy?

Please update your child's medical information and contact details at the office to ensure we have the most current and accurate records.

Why do we need a library bag, and will any bag do?

A library bag is required to protect books when transporting them to and from school. Students may borrow up to three books at a time, and any sturdy bag (not just a school library bag) is suitable. Books can be borrowed and returned during lunch breaks, with returns placed in the box just inside the library door.

Can my child put their lunchbox in the fridge?

Unfortunately, fridge facilities are not available in classrooms. Students keep their lunchboxes in their school bags or designated class tubs, so we recommend including a small ice pack to keep food cool. Similarly, student lunches can't be heated.

How do I place a lunch order for my child through the school canteen?

Our school canteen is open Monday to Friday. To place a lunch order, please visit our online ordering system at www.flexischools.com.au.

Please note that spoons and forks are not provided, so remember to pack reusable cutlery if needed. For health and safety reasons, sharing food or money is strongly discouraged at our school.

Can I send treats for my child's birthday?

Yes, some parents choose to send in treats. For ease of serving, please provide pre-sliced cakes or individual servings like cupcakes, slices, or ice blocks.

Due to allergies, some students may not be able to participate. If your child has allergies, please send a small packet of suitable treats as a substitute.

If you're supplying treats to share, please label the ingredients if they contain dairy, sesame, nuts, eggs, or egg products.

How do I contact my child's class teacher?

For brief conversations, you can speak with your child's teacher at drop-off or pick-up. If you need to discuss something in more detail, please phone or email the school, and the office staff will pass on your message. The teacher will then contact you or arrange a suitable meeting time. Please note that teachers are often on duty or in meetings when they are not teaching, so it may take up to 48 hours for a response.

When do children receive a school report?

Children receive a school report at the end of Terms 2 and 4. In addition, Parent/Teacher interviews at the end of Term 1 provide an opportunity for feedback on your child's learning.